



SERVICES SETA EDP 2019/20

PROGRAMME AIMS - EDP:

The Services SETA EDP programme is a customised intervention aimed at:

1. Building executive capacity in the Services Sector to prepare for future-fitness in the advent of the Fourth Industrial Revolution.
2. Enhancing delegates' ability and capacity to manage complexity, innovation and change
3. Explore global best practice trends from leading organisations and economies.
4. Cultivating personal and leadership mastery in a world that calls for agility, resilience and harnessing diversity.
5. Enable delegates to apply their learning to support Services SETA's goal of fostering economic development and job creation